



IMPORTANT NOTICE: Billing Correction

We recently identified an error on February bills where some customers were overcharged for their January water use. The error was due to an issue within our billing system.

We sincerely apologize for any inconvenience this may have caused you, and we are committed to making it right.

On March bills, customers who were impacted received a credit for the amount overcharged. We have also identified and fixed the error in our system to ensure calculations are correct for February water use (billed in March).

If you do not see a credit on your bill, your account was not affected by the error.

Thank you for your patience and understanding as we worked through this issue.



Questions?

Contact Customer
Service by phone
at (303) 790-0345
or at [admin@
meridianmetro.com](mailto:admin@meridianmetro.com).